



Glossary of terms:

'Who is initiating the activity?'

If the City of London has initiated the activity, it means an organisational need has been identified. If an external organisation has initiated it, it means that they have approached the City of London with ideas aligned with their own organisation's aims.

'Direct' supervision includes task days, public engagement events, front of house welcome and other activities where a staff member is present.

'Indirect' supervision includes inductions, training, planning sessions, meetings, promotion and other support, where a staff member is present.